

## TIPS FOR CTRAN RIDERS

**SMARTTAP BUS PASSES** — 1-day, 31-day, and Pay As You Go (PAYG) cards are available in disposable or reloadable cards for both full fare and reduced fare. Passes can be purchased with cash, check, or credit/debit via phone, in person or online.

**SENIORS (AGE 60+)** — Passengers over 60 automatically qualify for reduced fare with photo ID when boarding using cash. A reduced fare reloadable or disposable card is also available for \$5. Seniors ride free on Mondays.

**PERSONS (UNDER AGE 60) WITH A DISABILITY** — Passengers under 60 with a disability are eligible for a reduced fare card with a letter from a qualified physician or a social services award letter. Disposable cards for cash customers cost \$2, and reloadable cards cost \$5.

**ACCESS CHEMUNG** — Call curb to curb service available to those who qualify, call (607) 734-5211 for details.

**CHILDREN/STUDENTS** — Children 5 and younger ride free if they are accompanied by an adult (3 children per adult). Students ages 6-18 ride for reduced fare. High school students must show photo school ID. College IDs not accepted.

**ROUTE DEVIATION** — If you live within 3/4 of a mile of a bus route, you can use curbside service through the Route Deviation program. The fare is double the regular fare and is cash only. To schedule a Route Deviation trip, call our Customer Service Department at (607) 734-5211 between 8:00 a.m. and 5:00 p.m. For next day service, your request must be made by 5:00 p.m. the previous day. Route Deviation is NOT provided to #10 Elmira-Owego; #20 Elmira-Corning; and #30 Elmira-Ithaca.

**ROUTE AND STOP ANNOUNCEMENTS** — All time points, transfer points, and points that service more than one route must be announced, per the ADA. All time points and transfer points are announced approximately 1/2 block in advance.

**ON REQUEST STOP SERVICE** — On-request stops are available on some routes for places like nursing or health care facilities, schools, or apartment complexes. To use this service, riders can call Customer Service at (607) 734-5211 or ask the driver when boarding.

**TRAVEL TRAINING** — Gain the confidence and understanding necessary to navigate the public transit system. Contact (607) 378-1004 to schedule travel training.

**SAFETY TIPS** — Take your seat as quickly as possible. Never change seats while the bus is moving. Wait until the bus departs from your stop before crossing the street. Refrain from unnecessary conversation with the driver. No pets, except service animals, are allowed.

**SUGGESTIONS OR COMPLAINTS/TITLE VI CIVIL RIGHTS ACT** — CTRAN operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act of 1964 and for persons with disabilities under the Americans with Disabilities Act of 1990. Any person who believes they have been aggrieved by any unlawful discriminatory practice under Title VI or the ADA may file a complaint with the Chemung County Transit System – CTRAN. For more information on the Chemung County Transit program and the obligations and procedures to file a complaint, contact the Chemung County Transit Manager at (607) 737-5560 or email [ctran@chemungcountyny.gov](mailto:ctran@chemungcountyny.gov).

### Holiday Service Schedule

CTRAN buses do not operate on New Year's Day, Easter Sunday, Thanksgiving Day, and Christmas Day. Limited service is provided on Memorial Day, Independence Day, and Labor Day (Routes #7, #9 and #12).

## Fares

Please have exact cash fare prior to boarding as drivers carry no change. Reduced fare is available to Seniors (60+) and Disabled (<60). Seniors ride free on Mondays with approved ID. Children up to age 5 ride free. Cash rates are reduced for ages 6-18 when traveling local. Ages 14-18 may show operator ID for proof of age.

	Full	Reduced
<b>Cash Fare Each Boarding</b> (1, 3, 4, 5, 6, 8, 9, 12)	\$1.75	\$0.85
<b>Cash Fare Each Boarding</b> (20, 20E)	\$2.25	\$1.10
<b>Cash Fare Each Boarding</b> (Route 7)	\$0.50	\$0.25
<b>1-Day Local Pass</b> (1, 3, 4, 5, 6, 7, 8, 9, 12, 20)	\$5.00	
<b>31-Day Local Pass</b> (1, 3, 4, 5, 6, 7, 8, 9, 12, 20)	\$60.00	\$45.00
<b>Cash Fare Each Boarding</b> (Commuter Routes 10, 30)	\$3.00 each zone OR \$6.00 both zones	
<b>1-Day Commuter Pass</b> (All Routes)	\$12.00	
<b>31-Day Commuter Pass</b> (All Routes)	\$75.00	
<b>CCC Semester Pass</b> (available at CCC bookstore)	\$210.00	

### Smart TAP

SmartTAP offers a secure method of payment as you ride throughout the region.

[smarttap.ridectran.com](http://smarttap.ridectran.com)



1201 Clemens Center Parkway | Elmira, NY 14901

Information in this schedule is subject to change.

Traffic conditions and weather can affect arrivals/departures.

Accessible formats are available upon request.

## Crosstown

607.734.5211  
[ridectran.com](http://ridectran.com)  
Updated July 2024

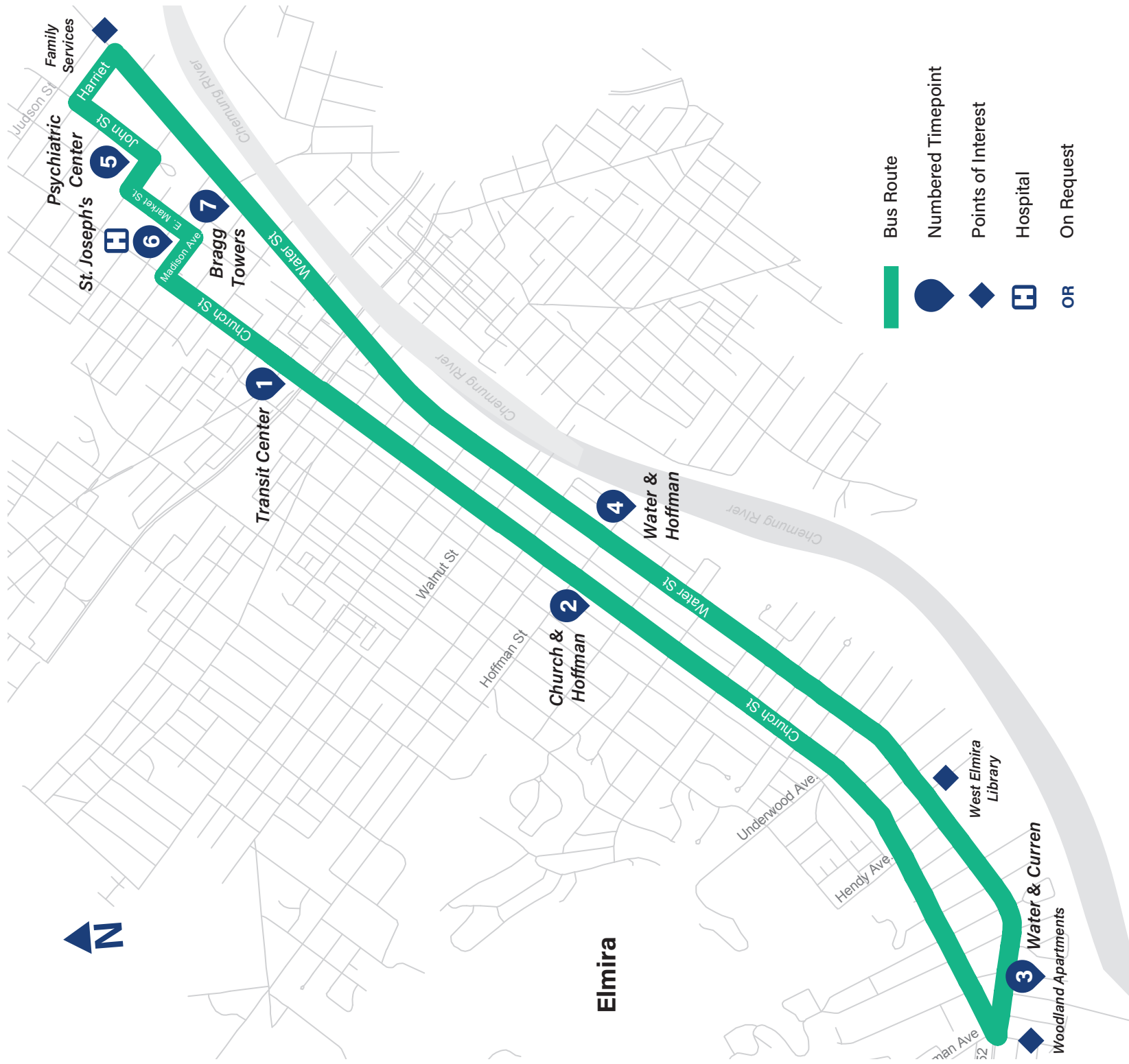
ROUTE  
5

### Serving:

- West Church Street
- Hendy Ave School
- Woodland Apartments
- West Elmira Library
- Elmira Psychiatric Center
- Family Services: Water Street
- St. Joseph's Hospital
- Bragg Towers



# 5 – Crosstown



Bus Route



Numbered Timepoint



Points of Interest



Hospital

OR

On Request

	1	2	3	4	5	6	7	1
DEPART	Transit Center	Church & Hoffman	Water & Curren	Water & Hoffman	Elmira Psych Center	St. Joseph's Hospital	Bragg Towers	Transit Center
ARRIVE	Transit Center	Church & Hoffman	Water & Curren	Water & Hoffman	Elmira Psych Center	St. Joseph's Hospital	Bragg Towers	Transit Center
6:00	6:03	6:08	6:12	6:17	6:19	6:19	OR	6:25
7:00	7:03	7:08	7:12	7:17	7:19	7:19	OR	7:25
8:00	8:03	8:08	8:12	8:17	8:19	8:19	8:20	8:25
9:00	9:03	9:08	9:12	9:17	9:19	9:19	9:20	9:25
10:00	10:03	10:08	10:12	10:17	10:19	10:19	10:20	10:25
11:00	11:03	11:08	11:12	11:17	11:19	11:19	11:20	11:25
12:00	12:03	12:08	12:12	12:17	12:19	12:19	12:20	12:25
1:00	1:03	1:08	1:12	1:17	1:19	1:19	1:20	1:25
2:00	2:03	2:08	2:12	2:17	2:19	2:19	2:20	2:25
3:00	3:03	3:08	3:12	3:17	3:19	3:19	3:20	3:25
4:00	4:03	4:08	4:12	4:17	4:19	4:19	OR	4:25
5:00	5:03	5:08	5:12	5:17	5:19	5:19	OR	5:25
6:00	6:03	6:08	6:12	6:17	6:19	6:19	OR	6:25

MON - FRI  
SAT ONLY

This bus services Route #3 Bulkhead on the half hour.